

# Secured Managed Services (SMS)



We Keep Your Team Securely Connected In The Hybrid Cloud

## What are Secured Managed Services?

Security focused end-to-end network and device management solutions for companies that want to outsource their administration needs to a team of senior engineers who provide modern strategy, insights, and support. This results in improved response times and measurable risk mitigation leading to a reduction in system downtime and quantifiable increase in employee productivity.

### Key Program Outcomes

Blueprint for a successful strategy  
C-Suite leadership role for CIO/CTA agenda  
Reliable & knowledgeable tech support solution  
Built-in security minded administration & support

## Why Cerberus Sentinel?

Born from cybersecurity, compliance, and culture, our full-scale secured managed services are designed to be an integral part of MCCP+, our holistic approach to cybersecurity, compliance, and culture. This means your systems, devices, and software are provisioned and managed with cybersecurity, compliance, and culture in mind. Add to that our world-class leadership, tech support, and c-suite representation, and you will be able to handle everything the world can throw your way. We have decades of experience matching the best solutions with your specific business needs which ensure optimal employee productivity and risk mitigation.

- Senior staff with leadership experience
- 24/7 tech support with 2 hour response time
- Security team included
- Minimize your downtime & increase your productivity





## What's Included with Secured Managed Services

### **Managed Support**

Unlimited concierge level support for all of your workstations, servers, firewalls, switches, routers, wireless access points, printers, and copiers. This includes real-time inventory of all hardware and software as well as strategic guidance for companies without a CIO, CTO or Director of IT.

### **Managed Detection and Response (MDR)**

Cerberus Sentinel isn't like your current IT support company, we've built-in many security solutions standard in our Managed Support Agreements. Ransomware protection and SIEM-like visibility combined with MDR-Caliber response, AI, automation, and more.

### **Vulnerability Patching**

Closing the door for bad actors is paramount to the success of any organization so we include patching for all Windows, macOS and many 3rd party applications like Adobe Acrobat, Chrome, Java, etc.

### **Endpoint Encryption**

We ensure that all of your company owned machines are fully encrypted and manage the encryption keys in a central place for ease of management should a machine become inaccessible.

### **Workstation Backup**

For clients storing data solely in OneDrive, we replicate key user profile data and backup the entire tenant. If data is stored elsewhere, we ensure the contents of the local drives are fully backed up.

### **Password & Multi-Factor Authentication (MFA)**

Most users use the same password for all their applications so if one account is breached, they all are. We provide a full suite of password management and MFA to all of our clients to ensure they are using best practices when creating passwords yet making it easy to access the critical business applications quickly and easily.

### **End User Security and Awareness (Phishing) Training**

Cerberus Sentinel believes cybersecurity is a culture and that practice makes perfect so we create custom phishing attacks based on our clients IT stack to test their end users regularly to ensure they learn from their mistakes before a real attack happens. Simulated phishing attacks take users to an instructional landing page that teaches them what they did wrong and provides detailed reporting to leadership so they know who needs additional training.



## Backup & Disaster Recovery

We provide on-prem, hybrid and cloud-based backup solutions that are customized to fit your specific requirements. We can even backup your clouds.

## Enhanced E-Mail Security

We leverage several tools to enhance the security built into Microsoft 365 including partnerships with Proofpoint & Mimecast.

## Cloud Storage

Custom solutions for all of the major platforms like OneDrive, Dropbox, Box and Axcient.

## Microsoft Gold Partner

We offer all Microsoft 365 licenses and provide management of your tenant. We also handle email migrations as well as getting the most out of your investment by leveraging tools like SharePoint, OneDrive and Teams.

# CERBERUSSENTINEL

### Security Testing Services

- Penetration Testing
- Red Team
- Purple Team
- Secure Code Review
- Vulnerability Assessments

### Secured Infrastructure

- Secure Operations
- Advanced Firewall Management
- Patch & Vulnerability Management
- Cloud Professional Services



### Compliance & Risk Advisory

- Risk Assessments
- Managed Risk and Compliance
- Compliance Audits
- PCI QSA Services
- Security Awareness Training

### Security Operations Center

- MDR
- XDR
- SIEM
- SOCaaS
- Incident Response

